

RETURN POLICY

as of May 28, 2019

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase, for any reason, you may return it to us for a full refund or store credit. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within thirty (30) days of the initial purchase date. All returned items must be in new and unused condition with all original tags and labels attached (where applicable).

RETURN PROCESS

To begin a return, please contact customer service so that we may process the return and provide you with a return label. Once you have received the label, place the item securely in its original packaging, and mail your return to the following address:

Kaleidoscope Apothecary
Attn: Returns
4600 Powder Mill Rd Suite 450-S44
Beltsville, MD 20705
United States

Return shipping charges will be paid by us.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least seven (7) days from the receipt of your item to process your return. Refunds may take 1-2 billing cycles to appear on your credit card or bank statement, depending on your credit card company or bank. We will notify you by email when your return has been processed.

EXCEPTIONS

For defective or damaged products, please contact customer service to arrange a refund or exchange.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:
240-341-0888
bewellwithkscope@gmail.com